

Quiz 3
Covering Chapter 3

Question 1

When one does not listen to the speaker but eagerly waits for their turn to speak is called:

- A. Turn Taking
- B. Competitive/Combative Listening
- C. Begging the question
- D. Nonlistening

Question 2

Is there a difference between hearing and listening?

True / False

Question 3

Which is not a distraction for active listening to take place?

- A. Daydreaming
- B. Close-mindedness
- C. Room Temperature
- D. Open-mindedness

Question 4

When we listen intently and assume we heard correctly, but stay passive and do not verify the message is an example of :

- A. Passive Listening
- B. Active Listening
- C. Hearing
- D. Combative Listening

Question 5

Good Listeners:

- A. Ask Questions
- B. Maintain eye contact with the speaker
- C. Avoid distractions
- D. All of the above

Question 6

Some good listening tips would be:

- A. Paraphrase what the speaker said
- B. Never ask the speaker questions
- C. Be judgemental
- D. Look at your phone

Question 7

We make a mistake in listening when we listen to only verbal words.

- A. True
- B. False

Question 8

In reflective or active listening, the listener seeks to understand what the speaker is saying.

- A. True
- B. False

Question 9

Write 2 reasons it is valuable to be a good listener:
